



Duracell Industrial AA Batteries

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We are happy to take orders via Fax or email. We are happy to take orders from Local Government, Schools, Colleges and Charities. Just fax or email your order to us and we will contact you to arrange payment. We can supply pre-sale invoices for your Purchase Orders.

CHEQUES. You may also pay by cheque. Cheque should be made out to "Highland Industrial Supplies Ltd". You should allow 7 working days for cheques to clear, after which the goods will be dispatched (subject to stock availability).

You have the right to cancel an order which is not built to special requirements. Please return the items to us within 28 days from the date they were received. Your delivery will contain a returns slip, please complete this indicating if you require a refund or replacement. Goods must be returned in an unused state, and with their original packaging. The customer should obtain proof of postage or send goods via recorded delivery. The consumer is liable to pay for the cost of returning the goods to ourselves.

You can choose to collect your order from one of our depots rather than having us deliver your items to you. If you select this option in the checkout, our customer service department will contact you when your order is ready for collection. In the checkout, simply select one of the following depots which is the most convenient for you.

We recommend that goods should be inspected before they are signed for, as goods obviously damaged in transit should be **REFUSED**. You must notify us as soon as possible and ideally within 24 hours if at all possible, if your goods are subsequently found to be damaged.

Please note that all goods must be signed for on delivery. If you are not at home when your order is delivered, a card will be posted through your door with details regarding collection/re-delivery.

In addition to your legal rights relating to faulty or misdescribed goods, all products come with manufacturer's warranty of between 1 and 5 years. In the unlikely event that your purchase develops a fault within the warranty period, HIS Ltd will refer you to your local dealership where the product will be examined by their qualified technicians and repaired as per the warranty details.

At HIS Ltd we **DO NOT** operate a "Try & Return" policy. Faulty goods should be notified to us within 3 working days. If the option of taking them to a local dealership is not available then faulty goods should be returned to our head office. We can arrange courier collection at your cost. For Non-Faulty goods, please inform us within 14 days of receipt of your intention to return them. We must then receive them back within the following 14 days. (Excluding special order items).



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An online order through this website constitutes an offer to purchase the item(s) specified by you and does not constitute acceptance of your offer to purchase from us. Your purchase request will be reviewed by a member of our staff and you will be advised when the order has been accepted, normally within 12 hours of your offer. An unsuccessful purchase request will result in a full refund of any monies paid by you to HIS Ltd.

Contact us for free full report

Web: <https://www.somethingtasty.co.za/contact-us/>

Email: energystorage2000@gmail.com

WhatsApp: 8613816583346

