



# Kung long batteries

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Our goal is not to sell you your battery! We go further and work very hard so that you are very satisfied with your purchase and recommend us to your family and friends. We want to gain a client, a prescriber and, if possible, even a friend!

To achieve such a difficult task, we have a dynamic company that is totally customer-oriented, where we work every day to offer you the best prices, and what is even more important: the best service.

No company that handles a high volume of sales can guarantee that everything works perfectly, but we can assure you that when there is an incident, we will do everything possible to solve it as soon as possible.

1) First, the battery technology. This is especially relevant if your vehicle is equipped with the start-stop system, or if your application requires deep discharge of the battery.

2) Secondly, the measurement of the battery is very important, since the dimensions will determine whether we can install the battery in the space that we have reserved for its installation.

Note that battery measurements refer to the maximum available volume. Any gap or flange, terminals, handles, etc ... will be included in the measurements provided by the manufacturer.

As the batteries can be installed with the terminals "facing" the conductor or "facing" towards the headlights, the convention is to verify the polarity of the battery by placing ourselves on the side closest to the terminals (as if we "glued" the terminals to our body)

For those cases in which the destination is located outside the Iberian Peninsula (Ceuta / Melilla, Mallorca, France, Italy, Germany, etc ...), the overall weight of the shipment is greater than 40 kilos, or due to the characteristics of the Product must be palletized, it will be sent by the transport agency that offers the best delivery time.

- We handle a multitude of orders and in some rare exceptions, we may have a stock out of stock. In those cases, the battery would be sent by some of the distributors with whom we collaborate and in that case, the delivery times may undergo some modifications.

- Destination outside the peninsula or in towns far from the provincial capitals. In these cases, the distribution is not usually as agile as the orders made to the provincial capitals in the peninsula.



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