



Ottawa electricity bills

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We understand that some of our customers may be affected by the Canada Post service disruption where mail delivery could be delayed. Take steps now to ensure continued access to your Hydro Ottawa bill and account information online. [Learn more](#)

There are three Time-of-use periods - on-peak, mid-peak and off-peak. Prices are highest during on-peak, lower during mid-peak, and lowest during off-peak. Time-of-use prices encourage households and small businesses to use electricity during lower-cost time periods.

Time-of-use prices are set to be cheapest when demand is lower: during the evenings, on weekends, and on holidays. When demand is lower, most of the electricity we use comes from power sources such as nuclear generators and large hydroelectric stations. These sources, which are designed to run all of the time, are referred to as "baseload" power.

As daytime begins, more people and businesses turn on their lights, appliances, and devices. As the increased demand exhausts all available baseload power, the province turns to sources that generally cost more, such as natural gas-fired plants that can be called into action quickly to meet rising demand. Renewable sources, such as solar and wind, contribute to our supply needs when they are available.

Your electricity bill includes the costs for the electricity that you use (billed at Time-of-use rates), the services your local utility provides, and other costs of delivering electricity. Other charges may also appear on your bill related to your account.

[Contact us for free full report](#)



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