



Spark energy customer services

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If you have any questions regarding your Spark Energy bill, please contact us at 877-547-7275. A customer service representative will be available to assist you Monday through Friday, from 8:00 AM to 7:00 PM, and Saturday from 9:00 AM to 12:00 PM.

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In the table below we have listed the main Spark Energy contact number, email address and postal address. For more contact information, such as details on the live chat and opening hours, read on.

Contacting the company via email is the best option if your issue is not urgent as you will not have to wait around on hold, but will still receive a fairly fast response (within a couple of days).

The Spark Energy live chat is a great way to get in touch with the supplier. The chat is available on the company's website and puts you directly in touch with a customer service representative without having to phone and wait on hold.

The final Spark Energy contact method is social media. The provider is active on both Facebook and Twitter. You can log in to your own account on either platform and send the supplier a private message.

If you are dissatisfied with your experience with the energy provider you can place a complaint. You can place a Spark Energy complaint by phone, email or post. The contact details are listed below.

After receiving your complaint, Spark will assign you a personal Customer Relations Manager who will investigate the issue and aim to find a resolution in five working days. If the process takes longer, you will be kept informed. If you are not satisfied with the resolution, you can ask a senior manager to investigate further.

In the case your complaint has not been resolved within eight weeks, you can contact the Energy Ombudsman. This is an impartial and free service which helps customers find solutions to their problems with energy suppliers.

If your fuse box is fine and your neighbours are also without power then it could be a problem with the electricity network. In this case, call 105 which will take you through to your Distribution Network Operator (DNO) who can provide you with more information on the situation. Alternatively, you can contact your DNO directly.



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Contact us for free full report

Web: <https://www.sumthingtasty.co.za/contact-us/>

Email: energystorage2000@gmail.com

WhatsApp: 8613816583346

